

# Marketing & Communication 2021 Plan

## **Mission Statement:**

To promote, encourage, and facilitate quality growth of York County Nebraska.

# Tag Line:

Coming together to grow



#### **Marketing Committee**

Tony	North	tonynorth@yorkprintco.com	Committee Chair
Terri	Carlson	tcarlson@cityofyork.net	Member
Carrie	Colburn	carrie.colburn@yorknewstimes.com	<b>Board Member</b>
Derek	Dauel	ddauel@yorkdevco.com	YCDC Staff
Mandy	Hengelfelt	mhengelfelt@cornerstoneconnect.com	Member
Chrystal	Houston	chouston@upperbigblue.org	At-Large
Lisa	Hurley	<u>Ihurley@yorkdevco.com</u>	YCDC Staff

**Marketing Committee Goals:** Promote York County Nebraska as an attractive place for people and businesses to develop, grow and leave an impact.

- Ensure the brand image for YCDC is consistent and materials relevant to the market
- Develop schedule and implementation of ongoing communications
- Evaluation of communications and promotion for YCDC
- Identify trade shows, conferences and events to attend
- Assist with promotion of activities throughout the year
- Build relationships with businesses, developers and contractors
- Presentations to local groups, and as speaker when asked for state/regional activities
- Assist the talent committee as needed with talent marketing

#### Marketing efforts should reach the following targets:

- Local Leadership and community
- Recruitment of new businesses
- Retention & Expansion
- Talent
- Housing Developers and contractors

## **Identified Marketing Goals**

#### **Goal Statement:** Continuing to Update Website

- Strategy:
  - o Work with Golden Shovel for complete update in 3<sup>rd</sup> Quarter
  - o Add GeoFli to minimum of 3 pages to the website

# **Goal Statement** Build on investor relationships

- Strategy:
  - o YCDC Member Window Clings
  - o Annual Membership meeting
  - o Regular Thank you's
  - VIP opportunities opportunities such as events open only to members, manufacturing group/tours, Career Day

Commented [LH1]: This is a new goal

- o Sneak peeks
- o Business Spotlight
- Board highlights low priority
- Advertising/Marketing support
- Job Directory & Talent support
- Social Media Shares
- Business Directory

#### **Goal Statement:** Promote YCDC Information & Member Information

- Strategy: Release current information through website, online communications, radio and print media
  - o Follow YCDC Social Media Strategy Document.
  - Release additional items of interest through Social Media (Facebook, LinkedIn, Twitter)
  - Utilize Facebook paid posts
  - o Utilize Facebook Events
  - Customize national print media towards targets utilizing trade magazines such as Site
  - Utilize York New-Times for retention activities, member events, Talent Recruitment (on-line) and local YCDC promotion
  - o Utilize Radio for advertising events, and for releasing current information
  - o Work with Talent Committee for additional action steps for workforce recruitment
  - o Ensure Business Directory and Job Directory are up-to-date
- Responsibility: Golden Shovel, Staff, Marketing Committee
- Timeline: Ongoing
- Evaluation & Results: Weekly releases. Increased Google Analytics numbers and social media reach. Increase positive reputation

<u>Goal Statement:</u> Promotion of YCDC activities and events to increase YCDC's reputation throughout York County

- Strategy: consistently update marketing materials before events and activities
  - o Gather Testimonials
  - o Keep print and on-line media opportunities consistent with brand
- Strategy: Utilize local and on-line media to promote events and announcements
  - Promote Lunch and Learns and other business education events (newspaper, radio, social media)
  - Coordinate & market a 2021 National Manufacturing Day event for York County, (Industry Tours for Educators)
  - o Articles in paper
  - o Ads in paper & radio
  - Utilize radio time
  - Utilize Social Media
- Strategy: Ensure YCDC has an active role throughout the County
  - o Represent YCDC at Henderson and York Chamber events
  - o Represent YCDC on service clubs and share information regarding YCDC's activities

- o Presentations at York organizations and service clubs throughout the year
- o Hold booth at York County Fair and invite members to have a presence at the booth
- o Represent YCDC at the York County Health Coalition
- Strengthen communication between cities, villages, county and YCDC members
  - BRE reports
  - Meetings
  - Continue traveling offices at member community locations
- Responsibility: Staff, Marketing Committee
- Timeline: Ongoing
- Evaluation & Results: Updated materials

#### **Goal Statement:** Promotion of business opportunities of York County

- **Strategy:** Attend regional and national events which fits the targets of: Transportation, Warehouse & Logistics, Advanced Manufacturing and Agri-business. Identified opportunities below may change throughout the year based on budget or other opportunities.
  - Tradeshow/Forum attendance will be in partnership with the Department of Economic Development (DED), Nebraska Public Power District (NPPD), Lincoln Area Development Partnership (LADP) and/or Black Hills Energy that fit York County's targets.
  - Identified Tradeshows & Forums: 2021 will look different. Listed below are some in the second ½ of 2021. Go if able.
    - NPPD is using ROI for lead generation meetings partner with them on opportunities
    - Logistics Development Forum: August 2021, Colorado LADP pays registration. http://www.logisticsdevelopmentforum.com
      - The Logistics Development Forum addresses the importance of logistics in a corporation's decision for a new manufacturing distribution and/or warehousing location. One on one with site selectors who work logistics projects.
    - TrustBelt Corporate & Site Selector Forum LADP pays registration
    - May adjust based on NPPD/DED/ activities and budget
    - Community Venture Network (quarterly) Michigan, LAD covers registration, travel costs only. Identify one or two, not all four if budget allows.
    - Mid-America Economic Development Council Site Competitive Conference Registration and \$1,000 travel paid by LADP for December
  - Utilize videos and virtual site visits for information
  - o Coordinate Virtual Site Visit for DED Staff
- Strategy: Maintain sites & buildings listings
  - o Check buildings and sites on a regular basis for updated information
  - Share out via LinkedIn
  - 0
- Strategy: Promotion of technical assistance keep low key on the promotion side
  - o Share with members higher levels so they can share as appropriate

- Share samples of projects in the past ie: A YCDC member/business came to us for assistance, and this is how we assisted.....
  - Case Studies
- Share how we assisted when able, but don't overdue
- Did you know...posts
- Strategy: Promotion of available resources
  - o Utilize Email and Social Media to alert members and business community of resources
- Responsibility: StaffTimeline: Ongoing
- Evaluation & Results: Events and overview included in monthly reports

<u>Goal Statement:</u> Increase awareness of York County and YCDC through participating in regional, state and national events

- Strategy: Participate in regional/state organizations
  - o Participate in Southeast Regional Network (SERN) meetings
  - o Represent YCDC/York County on Southeast Nebraska Development District (SENDD).
  - o Participate in state/regional efforts to increase logistics
  - o Participation in Nebraska Talent committee
  - Nebraska Housing Developers Association
  - o Nebraska Economic Developers Association
  - Conferences & Events
    - NEDA Events
    - NIFA Housing Conference
    - NIFA Workforce Conference & Events
    - State Fair Booth cover York County Visitors booth for a day
    - Nebraska Diplomats
    - IEDC Conference
    - National Rural Economic Development Association
- Responsibility: Staff, Marketing Committee, Executive Committee
- Timeline: Ongoing
- Evaluation & Results: Events and overview included in monthly reports

<u>Goal Statement:</u> Utilize video to showcase York County for business retention, expansion and recruitment, housing development, and for people recruitment/retention

- Strategy: Work with Golden Shovel for additional Virtual Reality videos
- **Strategy**: Work on developing four six talent testimonial videos
- Strategy: Business Videos
- Strategy: Building & Site Videos
- Strategy: Lisa's videos
- Strategy: Update York County Business Video
- Responsibility: Staff, Marketing Committee
- Timeline: Ongoing
- Evaluation & Results: Videos released in 2020

**Commented [LH2]:** These we were doing, but is now reflected in plan

<u>Goal Statement:</u> Promote York County as an attractive place for people to relocate to and integrate into the community for employment

- Strategy: Work with Talent Committee on promotion of programs and initiatives
- Strategy: Utilize VR googles for talent recruitment
- Strategy: Continue virtual talent marketing
- Strategy: Facilitate and promote Regional Career Day
- Strategy: Participate in educational/community/job fairs
- Strategy: Utilize Why York County videos
- Strategy: Promotion of 17 County Podcast
- Responsibility: Staff, Marketing & Talent Committees
- Timeline: Ongoing
- Evaluation & Results: Increased on-line presence. Increasing population

#### **Goal Statement:** Promote York County for housing development

- Strategy: Hold Housing Resource Housing Meeting
- Strategy: Participate in NIFA, Nebraska Housing Developers Association, and other events where connections can be made & strengthened
- Strategy: Communication with contractors and developers
- Strategy: Continue to identify new resources and innovative ideas
- Responsibility: Staff, Marketing Committee
- Timeline: Ongoing
- Evaluation & Results: Increased on-line presence. Increasing population